

TERMS OF SALE

We will endeavor to ensure that the information displayed on this website is current and accurate. However, we cannot be held liable for any errors. This includes stock levels, images, descriptions and prices. Please contact us before you place an order if you have a specific requirement.

All tasting notes are a subjective view of a product. We take no responsibility for faulty tastebuds.

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or per order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. In the event that we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made.

If we cancel your order in part or in its entirety, you will receive a refund for the full purchase price of the part of the order that has been cancelled.

Orders must be paid for in advance. Once you have placed an order online, we will send you a confirmation email. We will contact you if there are any problems with stock, pricing or delivery. If you have made an error in your order, please contact us and we will take steps to amend it before dispatch where possible. A second email will be sent when the order is dispatched. This confirms stock availability, price and payment.

PRICING

All prices are quoted in South African Rand and are inclusive of ZAR VAT. We reserve the right to change the prices of any item at any time without prior notice. We will not be obliged to fulfil orders for items that are priced incorrectly.

PAYMENT

Payments are processed by Shopify and Payfast. We accept Visa and MasterCard credit cards, Visa Delta and Maestro debit cards. By placing an order, you consent to payment being charged to your credit/debit card. All credit/debit cardholders are subject to validation checks using 3D Secure and may be subject to checks through your banking provider. If your card issuer does not authorize payment, we will not be liable for any delay or non-delivery.

Payment data is stored by Shopify and Payfast and we do not have access to unencrypted data.

SHIPPING POLICY

We can only deliver to South African domestic addresses.

We will process your order as soon as possible. Orders are typically delivered by the courier within 2-4 working days after being dispatched by us. There may also be occasions when delivery will take longer due to factors outside our control.

We use Courier Guy as our courier. Products sent might require age verification. Please note that our last order date for pre-Christmas delivery is 16th December 2022. Orders received after this date will still be processed but may not arrive before Christmas.

Over the festive period deliveries may take longer as the distillery is closed, and courier services are suspended or delayed. Please contact us if you have an urgent order at this time.